

FFALCON Roku TV

OPERATION MANUAL

FFRU62 SERIES

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Precautions

Read all of the instructions before operating the set. Keep these instructions well for future use.

Warning

A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- ALWAYS use cabinets or stands or mounting methods recommended by the manufacturer of the television set.
- ALWAYS use furniture that can safely support the television set.
- ALWAYS ensure the television set is not overhanging the edge of the supporting furniture.
- ALWAYS educate children about the dangers of climbing on furniture to reach the television set or its controls.
- ALWAYS route cords and cables connected to your television so they cannot be tripped over, pulled or grabbed.
- NEVER place a television set in an unstable location.
- NEVER place the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- NEVER place the television set on cloth or other materials that may be located between the television set and supporting furniture.
- NEVER place items that might tempt children to climb, such as toys and remote controls, on the top of the television or furniture on which the television is placed.

If the existing television set is being retained and relocated, the same considerations as above should be applied.



This symbol indicates that high voltage is present inside. It is dangerous to make any kind of contact with any internal part of this product.



This symbol indicates that the fuse may be in the neutral, and that the mains shall be disconnected to deenergize the phase conductors.

If an outside antenna or cable system is connected to the product, be sure the antenna or cable system is grounded by a skilled person so as to provide some protection against voltage surges and built-up static charges.

Product

- Do not block or cover the ventilation openings on the back cover.
- Do not push objects of any kind into this unit through the cabinet slots as they could touch the current carrying parts or short-circuit parts, resulting in fire, electric shock, or damage to the unit.
- Do not attempt to open the cabinet as this may cause damage. There are no parts inside you can service by yourself. Refer all servicing to qualified personnel.
- Do not touch the screen surface with fingers as this may scratch or mar the TV screen.
- Do not impact the TV screen with hard pressure as this may damage the TV screen severely.
- This appliance is not intended for use by young children or infirm persons without supervision. Young children should be supervised to ensure that they do not play with the appliance.

Power and Plug

- Unplug the set under the following conditions:
 - If the set will not be used for a long period of time.
 - If the power cord or the power outlet/plug is damaged.
 - Follow the instructions to install and adjust the product. Adjust those controls that are covered in these operating instructions as improper adjustment of other controls may result in damage. If this happens, unplug the set and refer to the service personnel.
 - If the set is subject to impact or has been dropped and the cabinet has been damaged.
- Where the mains plug or an appliance coupler is used as disconnect device, the disconnect device shall remain readily operable.

Power Cord and Signal Cable

- Do not allow anything to rest on or roll over the power cord and the signal cable.
- Protect the power cord and the signal cable from being trampled.
- Do not overload the power cord or the power outlet.
- Do not expose the power cord and the signal cable to moisture.

Use Environment

- Do not place the set on an unstable cart, stand, or table.
- Place the set on a place that allows good ventilation.
- Do not use the set near damp, and cold areas.
- Do not expose the set to excessive heat such as direct sunlight, fire, or the like and no naked flame sources, such as lighted candles, should be placed on the apparatus.
- Do not expose the set to dripping or splashing and no objects filled with liquids, such as vases, shall be placed on the apparatus.
- Do not use the set in dusty environments.
- Operating Temperature: 5°C to 35°C (41°F to 95°F)
- Operating Humidity: 20% to 80%, non-condensing
- Storage Temperature: -15°C to 45°C (5°F to 113°F)
- Storage Humidity: 10% to 90%, non-condensing

Cleaning


- Dust the set by wiping the screen and the cabinet with a soft, clean cloth or some special liquid cleaner.
- Do not apply excessive force to the screen when cleaning.
- Do not use water or other chemical cleaner to clean the screen as this may damage the surface of the TV screen.

All other safety instructions about our TV sets are also applicable here. Wall mount bracket not included.

(Note: Certain TV models are not designed to be mounted to the wall.)

TV Buttons

If the batteries in your remote control are run down, you can use the power button on your TV set:

 Power on/Standby

 **RESET**

Press once to restart your TV. Press and hold for factory reset, and careful, you will lose all your settings!

Notes:

Figures and illustrations are provided for reference only and may vary depending on the model.

The location of the buttons on the TV may vary according to TV model.

Initial Setup

The first time you switch the set on, the Let's get started screen appears, which guides you through the initial setup process. Follow the on-screen instructions to finish the initial setup process such as selecting the language, connecting to the network and more. During each step, either make a choice or skip the step. If you skip a step, you can perform the setup later from the settings menu.

To bring you better visual experience, please remove all labels, if any, from TV front panel and screen before use.

Activate your Roku TV

Activate your FFALCON Roku TV using your computer, smartphone, or tablet to link to a Roku account. You need a Roku account to activate your TV and access entertainment across thousands of streaming channels.

Roku doesn't charge for activation support—beware of scams.

Roku accounts are free and while a valid credit card number is not required to create a Roku account, saving your credit card information makes renting, purchasing, and subscribing to entertainment from the Roku Channel Store fast and convenient.

Once connected to your account, your TV will automatically update with the latest software, and you can start streaming immediately.

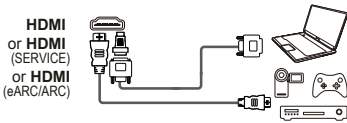
If you aren't ready to connect your TV to a wireless network, you can still use it as a regular TV.



Connections and Setup

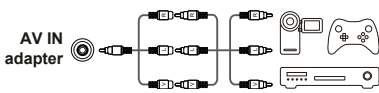
Sockets

Note: The location and names of the sockets on the TV may vary according to TV model, and not all sockets are available on all models.



HDMI, HDMI (SERVICE) or HDMI (eARC/ARC) socket (input)

The HDMI (High-Definition Multimedia Interface) socket can be used to connect a Blu-ray player, Games Console, PC with a compatible video card installed, certain DVD players, Audio Visual Receiver (AVR) or a high-definition compatible digital satellite decoder. This socket provides an uncompressed digital connection that carries both video and audio data by way of an integrated mini-plug cable.



AV IN adapter socket

The AV IN adapter socket can be used to connect the attached AV adapter cable with VIDEO and AUDIO L & R IN sockets. The AV IN sockets can be used to connect a range of equipment, including video recorders, camcorders, decoders, satellite receivers, DVD players, or games consoles. The VIDEO IN socket provides composite video connection.



ANTENNA IN socket (input)

This socket can be used to connect an outside aerial.



LAN

RJ45 plug for connecting to external modem or network access equipment.



DIGITAL AUDIO OUT (OPTICAL) socket

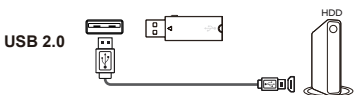
This socket can be used to connect a compatible digital audio receiver.



Headphone socket (output)

This socket can be used to connect headphones or stereo earphones.

Warning: Excessive sound pressure from earphones and headphones can cause hearing loss.



USB 2.0 socket (input)

The USB socket(s) can be used to connect a USB 2.0 device.

Note: The number of USB sockets on the TV may vary according to TV model.

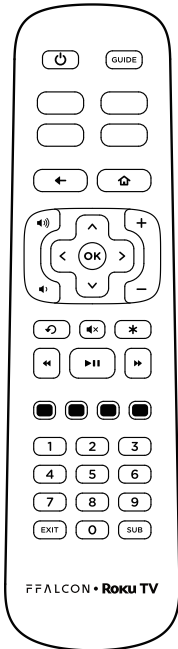
Remote Control Functions

Most of your television's functions are available via the menus that appear on the screen. The remote control(s) supplied with your set can be used to navigate through the menus and to configure all the general settings.

Notes:

1. Figures and illustrations in this operation manual are provided for reference only and may differ from actual product appearance. 2. The remote control type may be changed without notice, please refer to the remote control attached with your TV. 3. Certain function may not be available for some models.

Remote control



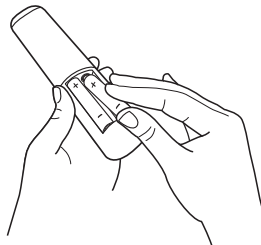
	Standby/quit standby.
	Toggle the Electronic Programme Guide on or off (only available for digital channels).
	Return to the previous menu or quit an App.
	Access the TCL Roku TV home screen.
	Control the volume.
	Navigation direction buttons.
	Confirm an entry or selection.
	Change channels.
	Replay the last few seconds of streaming video.
	Switch the sound off and back on.
	Display the Options menu.
	Start fast reverse.
	Pause/resume playback. This button is also used to activate and use the Live TV Pause feature when an external 16GB USB drive is attached to the TV.*
	Start fast forward.
Colour buttons	Enter apps or operate specific TV function.
Numeric buttons	Enter channel numbers or a digit.
EXIT	Exit EPG, HbbTV apps in TV mode.
SUB	Toggle Subtitle on or off.

Notes: Remotes may vary.

* An external 16GB USB drive or larger is required. Maximum playback of 90 minutes. Only available in connected mode.

Installing Batteries

1. Push to open the back cover.
2. Insert two AAA batteries according to the polarities marked on the battery case.
3. Replace the back cover.



CAUTION: Risk of fire or explosion if the battery is replaced by an incorrect type. 2 x AAA batteries required.

Network Connection



Your TV will require an internet connection to operate all functions. Data usage charges may apply. Please refer to your Internet Service Provider (ISP) for additional information.

To access the internet, you must subscribe to high speed broadband internet service from your internet service provider.

Your TV can be connected to your home network in two ways:

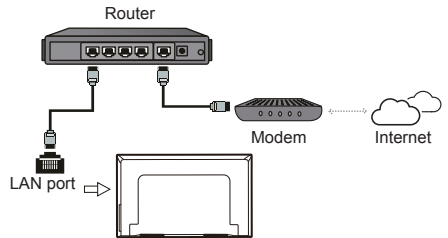
- Wired, using the RJ45 (LAN) connector on the back panel.
- Wireless, using the internal wireless or external wireless USB adapter and your home wireless network.

Note: The following instructions are just the usual ways to connect your TV to the wired or wireless network. The connection method may be different depending on your actual network configuration. If you have any questions about your home network, please refer to your ISP (Internet Service Provider).

Connecting to a wired Network

To connect to a wired network:

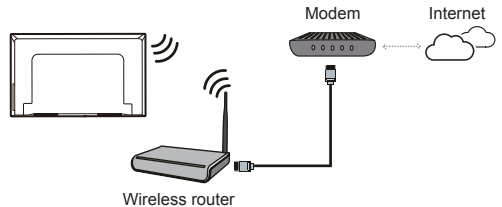
1. Ensure you have:
 - An Ethernet cable long enough to reach your TV
 - A router or modem with an available Ethernet port
 - A high-speed internet connection
 - An **Ethernet (LAN) port** on the back of the TV
2. Connect your Ethernet cable to the router and to the **Ethernet port** on the back of the TV.
3. Use the **Network** menu to configure the TV.



Connecting to a Wireless Network

To connect to a wireless network:

1. Ensure you have:
 - A router broadcasting a high-speed wireless signal
 - A high-speed internet connection
2. Use the **Network** menu to configure the TV.



Note: Please follow below steps to enter the **Network** menu.

1. Press **Home** on the remote control to display the Roku TV homepage.
2. Press **Up/Down** to move the cursor to **Settings** on the left of the screen.
3. Press **OK/Right** to select **Network**, then press **OK** to enter the submenu and follow the on-screen guidance to set up your network.

Connections and Setup

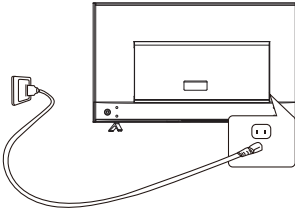
Switching On

Follow the instructions on this page on how to switch on your TV set and the remote control before going on to following pages describing how to use the channel set-up procedure.

1. Insert two AAA batteries in the remote control.

Precautions on using batteries:

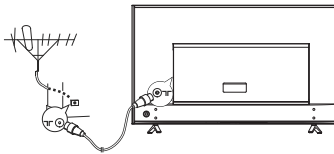
- Only use the battery types specified.
- Make sure you use the correct polarity.
- Do not mix new and used batteries.
- Do not use rechargeable batteries.
- Do not expose batteries to excessive heat such as sunshine, fire or the like, throw them in a fire, recharge them or try to open them, as this could cause them to leak or explode.
- Remove the batteries from the remote control if you are not using it for a long period of time.
- Attention should be drawn to the environmental aspects of battery disposal.



2. Connect the power cable FIRST to the television, THEN to a mains socket. (**Note:** If the power cable is connected to the television, please only connect the power cable to the mains socket.)

Your TV set should only be connected to an AC supply. It must not be connected to a DC supply. If the plug is detached from the cable, do not, under any circumstances, connect it to a mains socket, as there is a risk of electric shock.


Note: The figures are for representation only, the location of power socket of the television might differ depending on the model.




3. Connect an outside aerial to the **ANTENNA IN** socket at the back of the TV set.

The aerial socket (75 OHM - VHF / UHF / cable) can be used for connecting an external aerial or other equipment fitted.

4. When powered on, the TV will be turned on directly or be in standby mode.

If the power indicator lights up, the TV set is in standby mode. Press the  button on the remote control or on the TV set to turn on the TV.

Switching Off

To put the TV set into standby mode, press the  button on the remote control. The TV set remains powered up, but with low energy consumption.

To switch off the TV set, unplug the mains socket from the mains outlet.


Use the Power button to turn on or turn off the TV. TV will be in active standby for about 15 minutes after a Power button press to turn off the TV. The TV will enter passive standby after this time. On a Power button press to turn on the TV, the TV will resume instantly if in active standby or will take a few seconds longer if in passive standby.

Accessing Channels


Using the numeric buttons: press the corresponding numeric buttons on the remote control to access broadcast channels.


Using the +/- buttons: press the +/- buttons on the remote control to scroll through the channels.

Watching Connected Devices

Press  on the remote control to display the home screen, and press **OK/➤** to enter the source list. Press **▲/▼/◀/▶** to select TV or other input sources and press **OK** to confirm.

Adjusting Volume

Volume control: press the  buttons on the remote control to increase or decrease the volume.


Sound mute: press the  button to temporarily mute the sound. Press this button again or the  button to restore the sound.

Accessing Roku TV Home Screen

Allows you to enjoy thousands of streaming channels, and adjust the system settings for your TV. You can use the remote control to navigate around the home screen.

WARNING:


- Configure the network settings to get the most out of your Roku TV.
- Slow responses and/or interruptions may occur, depending on your network conditions.

1. Press  on the remote control to display the **Roku TV** home screen.
2. Press **▲/▼/◀/▶** and **OK** to enter the desired functions or settings.
3. Press **←/🏠** to return to the home screen.

Note: *Since the connection with Internet takes time, it's recommended that you wait a few minutes to use the Smart TV feature after activation of TV from standby.*


Using Settings Menu

Allows you to adjust TV settings, such as picture and sound.

1. Press  on the remote control to display the home screen and press **▲/▼/◀/▶** to select the **Settings** menu. Then press **OK/➤** to enter.
2. Press **▲/▼** to select the desired item, then press **OK/➤** to enter the corresponding submenu.
3. In submenus, press **▲/▼** to select menu options, then press **OK/➤** to enter the option list, the adjustment interface, or the corresponding submenu.

Scanning for broadcast channels

This section describes how to scan for broadcast channels automatically. This may be done in either of the cases below:



- you are prompted that there are no broadcast channels in TV mode.
 - you want to update your broadcast channels.
1. Press  on the remote control and select **Settings > TV inputs > Live TV > Set up input > Scan for channels**, then press **OK** to enter.
 2. Select **Antenna** and press **OK** to start scanning channels.

Note: You can also press  on the remote control and press /// to select **Live TV**, then press **OK** to enter.





Using Subtitles

You can enable subtitles for each TV channel. Subtitles are broadcast via DVB-T digital broadcasts. With digital broadcasts, you have the additional option of selecting a preferred subtitle language.



Turning on/off Subtitles

1. Press  on the remote control, select **Settings > Accessibility > Subtitles mode** and press **OK/>** to enter.
 2. Select the **Off/On always/On mute** option, and press **OK** to disable/enable this function.
 3. Press  to close the menu.
- Note:** You can select subtitles directly by pressing the **SUB** button on the remote control. You can toggle between **Off/On always/On mute**.

Set Subtitle preferred language

1. Press  on the remote control, select **Settings > Accessibility > Preferred language for subtitles** and press **OK/>** to enter.
2. Press / select a subtitle language as your preferred language and press **OK** to confirm.
3. Press  to close the menu.


Turning on/off Hard of hearing

1. Press  on the remote control, select **Settings > Accessibility > Hard of hearing** and press **OK/>** to enter.
2. Select the **On/Off option**, and press **OK** to enable/disable this function.
3. Press  to close the menu.

Consumer Electronics Control (CEC)

Use this function to search for CEC devices connected to the HDMI sockets in your TV and enable one-touch play and one-touch standby between CEC devices.

Enabling or disabling CEC

1. Press  on the remote control, select **Settings > System > Control other devices (CEC)** and press **OK/>** to enter.
2. Select the **One-touch play/System standby** option, and press **OK** to enable/disable the option.

3. Press  to close the menu.

Using One-touch play

Enables other devices to automatically switch the TV to use it as the active source/input when playback starts. Press **OK** to turn it on to enable this function.

Using System standby

Enables all CEC devices to automatically go to the standby mode when your TV goes to standby mode. Press **OK** to enable this function.

Note: The CEC functions depend on the devices connected and it is possible that some devices may not interoperate correctly when connected to this TV. The user manual or the manufacturer of the problematic devices should be consulted for further information.

HbbTV






HbbTV (Hybrid broadcast broadband TV) is a service offered by certain broadcasters and available only on some digital TV channels. HbbTV delivers interactive television over broadband Internet. These interactive features are added to and enrich the normal digital programmes, and include services such as digital teletext, electronic programme guide, games, voting, specific information related to the current programme, interactive advertising, information magazines, catch-up TV, etc.

To use HbbTV please ensure your TV is connected to Internet and HbbTV is switched on.

Notes:

- HbbTV services are broadcast- or country-dependent and may be unavailable in your area.
- You cannot download files to your TV with HbbTV function.
- Application provider or broadcasting related conditions may cause an HbbTV application to be unavailable temporarily.
- To access HbbTV applications you must connect your TV to the Internet via a broadband link. HbbTV applications may not work correctly in case of network related issues.

HbbTV access

1. Press  on the remote control, select **Settings > TV inputs > Live TV > HbbTV** and press **OK/>** to enter.
2. Select the **Enable 'HbbTV'** option, and press **OK** to enable the function.
3. When you tune to a digital TV channel that offers HbbTV, this will be signalled to you by an on-screen indication (generally a red button, but other colour buttons may also be used). Press the indicated colour button to open the interactive pages.
4. Use /// and the colour buttons to navigate through the HbbTV pages and press **OK** to confirm.

HbbTV deactivation

To avoid disturbances that may be caused by HbbTV broadcasting tests, you can turn off the HbbTV function:

1. Press **⬆** on the remote control, select **Settings > TV inputs > Live TV > HbbTV** and press **OK/➤** to enter.
2. Select the **Enable 'HbbTV'** option, and press **OK** to turn it off to disable it.

Freeview

Never miss a thing with freeview!

Find out what's on now, next or over the next 7 days with the easy to use TV guide.

Looking for your favourite show? Use Search for quick access to all your favourite on demand from ABC iview, SBS On Demand, 7+, 9Now and 10 Play.

All in one place, all for free.

PIN Code in Parental Controls

1. Press **⬆** on the remote control to display the homepage, Press **^/▼/◀/▶** to select **Settings > Parental controls**.
 2. Press **←** repeatedly to return to the homepage.
- You must specify a PIN before accessing the parental control settings. If a PIN has been set, users must enter the correct PIN before accessing the parental control settings.

Notes:

- There is no default PIN, and the parental control PIN has nothing in common with the Roku account PIN.
- After establishing a parental control PIN, the only way to recover from a forgotten PIN is to factory-reset the TV and repeat Guided Setup.

Software updates

Notes:

- Do not switch off or unplug the TV until the upgrade is completed.
- Ensure your network connection remains stable during the upgrade.

Press **⬆** on the remote control, select **Settings > System > Software update** and press **OK** to enter. Follow the on-screen instructions to complete the progress.

Reset to factory default settings

Allows you to reset the TV to factory default settings.

1. Press **⬆** on the remote control, select **Settings > System > Advanced system settings > Factory reset > Factory reset everything** and press **OK** to enter.
2. Use the numeric buttons on the remote control to enter the random code that the system provided below the input screen.
3. Press **OK** to confirm.
4. The **Let's get started** screen appears. Follow the instructions in the section **Initial setup**.

Viewing pictures, playing music, and watching videos from a USB storage device

Your TV is fitted with USB connectors that enable you to view pictures, listen to music or watch videos stored on USB drives. You can also activate and use the Live TV Pause feature by the pause/resume playback button when a 16GB USB drive is attached to the TV.

When a USB device is connected, follow the on-screen instructions. You can also select the **Media Player** app via the **Roku TV** home screen to enter.

Notes:

- Some USB keys and USB products like digital cameras or mobile phones are not fully compatible with USB standard so they may not work with the TV media player. Not all USB keys or devices are compatible with the USB function. Not all file formats are recognised. The encoding formats of your files will determine whether or not they can be played.
- Please use high speed (minimum 5MB/s read transfer) USB drives.

Problems & Solutions

Note: Problems & solutions 1 to 2 are for the TV models which have network functions, so users of non-connected TV models can disregard them.

1. Fail to link to the network.

- Check if your TV is connected with the network;
- Reboot your TV;
- Consult your internet service provider, to confirm if access of your router is supported. Refer to the operation manual of your router, and activate its DHCP function after linking the network to your TV.
- Make sure your TV is connected to a router, and make sure your router is powered on. Check that your router/modem has an internet connection, and that your Ethernet cables/wireless connection is OK. Test your connection with a computer to make sure it is OK. Should the problem persist, contact customer service.
- Check if TV system time is correct or not. Sometimes TV system time is synchronized to the wrong time from abnormal broadcast signal. In this case, please set system time manually.

2. The video could not be played smoothly.

- Videos from your USB flash drive --- It may be caused by abnormal data transmission, or its code rate is far beyond the supported formats of this TV set.
- Videos downloaded from internet, or online videos.
 - a. It may be caused by the lower bandwidth of your network. A high network speed is required to handle online videos.
 - b. Peak internet usage times may affect the bandwidth.
 - c. Check if any other computers on the same network are also operating, as they may be using up bandwidth. Especially if they are downloading or playing online videos.
 - d. The video may not be smooth itself, it is not the problem of your TV or network.

3. When two portable hard drives are connected with the TV at the same time, they will not be recognized sometimes.

- All portable hard drives consume a lot of power, which may result in power supply problems. We recommend inserting only one hard drive, or a low power consumption portable hard drive.

4. The video from a portable hard drive (USB) is playing with no sound.

- The audio format of the video in your portable hard drive is not supported by the TV player.

5. Some videos fail to play.

- The formats of the videos may not be supported by the TV, especially videos shot by certain kinds of cameras, generally with their private protocol of

formats, which are not compatible with your TV.

6. Video stops playing midway.

- Mistakes may occur when videos are copied or compressed, so they may automatically stop playing during playback.

7. What should I pay attention to, when I do software updating?

- No power cuts when software updating;
- Avoid any operations with your remote control when software updating;
- Depending on your internet connection speed, the software updating process may take some time.

8. There are no distinct changes of TV interface after software updating.

- Under certain conditions, software updating may not only update or add new functions but also improve the performance of the TV set, without distinct changes of interface. Also, there may be no changes to the user interface at all.

9. What should I do when software updating process stops due to a sudden power-off?

- If you do software updating by USB, do not pluck the USB drive from your TV, and restart your TV to continue software updating; If you do software updating by Network, also restart your TV and check if it is functioning correctly.

10. With a USB device being inserted into the TV in advance, I am prompted that no USB devices are detected after I access Media, why?

- There may be something wrong with your portable hard drive(s), damaged or with low voltage. It's recommended to provide an additional power supply to the hard drive(s).

11. External device cannot be recognized.

- Some external devices (e.g. webcam, smart phone, tablet, game handle, and external wireless adapter) may not be compatible with the TV and cannot be supported for certain functions (wireless display, gesture control, face recognition, if any). Please try a similar device. If it does not work, contact your local dealer.

12. Voice search does not work.

- Refer to the Roku mobile app feature.

Troubleshooting

Most problems you encounter with your TV can be corrected by consulting the following troubleshooting list.

No picture, no sound

1. Check if the fuse or circuit breaker is working.
2. Plug another electrical device into the outlet to make sure it is working or turned on.
3. Power plug is in a bad contact with the outlet.
4. Check the signal source.

No colour

1. Change the colour system.
2. Adjust the saturation.
3. Try another channel. Black-white program may be received.



Remote control does not work

1. Change the batteries.
2. Batteries are not installed correctly.
3. Main power is not connected.

No picture, normal sound

1. Adjust the brightness and contrast.
2. Broadcasting failure may happen.

Normal picture, no sound

1. Press the  button to increase volume.
2. Volume is set to mute, press the  button to restore sound.
3. Change the sound system.
4. Broadcasting failure may happen.

Unorderly ripples on the picture

It is usually caused by local interference, such as cars, daylight lamps and hair driers. Adjust the antenna to minimize the interference.

Snowy dots and interference

If the antenna is located in the fringe area of a television signal where the signal is weak, the picture may be marred by dots. When the signal is extremely weak, it may be necessary to install a special antenna to improve

the reception.

1. Adjust the position and orientation of the indoor/ outdoor antenna.
2. Check the connection of antenna.
3. Fine tune the channel.
4. Try another channel. Broadcasting failure may happen.

Ignition

Black spots or horizontal streaks appear, or the picture flutters or drifts. This is usually caused by interference from car ignition system, neon lamps, electric drills, or other electrical appliance.

Radio frequency interference

This interference produces moving ripples or diagonal streaks, and in some case, loss of contrast in the picture. Find out and remove the radio interference source.

Reset when the TV has become unresponsive

1. Press the reset button once to restart the TV.
2. Press and hold for about 5 seconds to reset to factory default settings. Be careful, you will lose all your settings!

Legal Statement

[Legal Statement] of TCL - manufacturer of this TV set

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